



Main Points of the Meeting Held on 17th April 2020

In attendance: Carol, Marie, Alison, Maria, Tim, Stuart, Louise (notes)

- A Fire Safety Assessment Report for Yale House has been undertaken. More information regarding this will be provided to residents in due course. It should, however be noted that in the event of a fire the previous 'stay put' instruction should now be ignored. If there is a fire residents are advised to leave their flats as quickly as possible.
- The Residents Group have expressed concern about the rising (often unexpected) costs to leaseholders. Leaseholders are advised to contact Freshwater if they are struggling with this expense. Freshwater may be able to arrange for payments to be made in instalments.
- The Residents Group will look at creating a list of local suppliers Freshwater can use, this would be more cost effective than using suppliers based further away from the site.
- Works to the Riverbank garden are currently on hold and a new survey of the ground will take place to assess the current situation and the possible cost of repair.
- A new Rivermead Residents Group bank account will be set up. It was agreed that Carol and Marie as Co-Chairs of the Residents Group, along with Louise and Alison will be signatories for the account. Revenue is obtained via membership of the Residents Association.
- A Facebook group will be set up. Facebook is well used and adding information to the site is much quicker and easier than to the website. It will also enable better two way communication.
- The Rivermead Residents Group newsletter, which was due to be published in the autumn will be published earlier due to the current situation. This will be produced by Carol and new group member Maria.
- The Rivermead Handbook, which will be produced by the Residents Group and agreed by Freshwater should be available in September.
- The noticeboards in the lobbies will be refreshed to give a cleaner, more organised appearance.
- The residents' survey which was being undertaken by Carol is on hold due to the pandemic.
- There is a new site manager – Dennis. Scott and Lee are no longer supporting the complex.
- Tony, our new Caretaker is happy to deliver shopping from Rivermead Stores to any residents who are self-isolating and unable to visit the shop in person. Thank you Tony! Tony can be contacted via email at rivermead.caretaker331@gmail.com

Date of next meeting: TBC

Queries and membership requests should be directed to rivermeadrsecorg@gmail.com