

Rivermead Residents Meeting, 4th March 2019

Present: Marie, Marilyn, Tim, Stuart, Alison, Carol, Julian (Freshwater), Scott (Freshwater) and Louise (notes)

Main Points to note:

- One of the lifts in Princeton is currently awaiting a part due to an issue with the out of service button. A part is on order. There was some disappointment regarding the speed of service from the lift contractors, with members of the committee noting lifts had been out of action for what was felt to be an unacceptable amount of time.
- The Residents Committee felt the steep increase in management fee was unacceptable, as did the residents at the annual general meeting. Julian agreed to provide information as to the reasons for the rise within two weeks but did highlight that the fee at Rivermead is lower than at other complexes managed by Freshwater. Residents are encouraged to voice their opinions on the increase and it is proposed notices will be added to the notice boards asking residents to sign if they disagree with the rise.
- The car parking permits will be issued shortly, 2 will be provided per flat and will either be posted through flat doors or be available for collection from the office depending on whether the owner is resident in the property.
- Vehicles, in particular delivery vehicles, are often using the entrance to exit the complex. Freshwater will speak to the shop owner to ask him to remind his delivery drivers to be mindful of using the correct entrance and exit. Speed of vehicles on the complex is also an issue and residents should be reminded of the speed limit when driving around the complex.
- As discussed previously all flat doors need to meet the current fire safety standard. Residents will be asked to upgrade their doors within 6 months, if they do not arrange for this work to be undertaken Freshwater will arrange for the work to be completed and will then charge the owner for the work. Scott is currently arranging the best price for the purchase of multiple new doors.
- Fire safety is a big concern of the Committee and research will be undertaken on issues such as whether a key safe is needed or whether fire alarms should be installed in each of the lobbies. This will be an ongoing project. Julian will provide the Committee with the latest risk assessments for each block.
- Work to update the lightning protectors will be delayed due to lightning strike is low risk compared to other works which need completing.
- It was felt some areas of the complex were looking a little shabby and this was noted.
- A social event such as a picnic or games night was suggested to get people together and this will be explored further as well support for local charities.

Date of the next meeting: 29th April 7:30pm, The Beaches