

## Rivermead Residents Meeting, 24<sup>th</sup> April 2017

Present: Pam (Chair), Gill, Tim, Marie, Julian and Louise (notes)

Apologies: Marilyn

### Main Points of the meeting:

- A padlock has been put on the gate to the riverside garden to stop entry because of the subsidence issue. This is an ongoing problem and financial support to deal with the problem is being requested from the Rivers Authority, unfortunately the garden may be out of bounds during summer.
- There are delays to lease extension and flat sale processes, it is the Land Registry not Freshwater that is causing the delays.
- Rubbish shutes are still being used outside the permitted times of 7-11. It was suggested that stickers reminding residents of the times of use be provided and Julian will arrange for this to be done.
- Julian will chase the signage and markings for the car park. There was concern that people are driving into the car park via the exit. The car park has still been busy but not as busy as it was reported previously. The manager of the McCarthy and Stone residence has been advised that the Rivermead car park is private property.
- The cash point on the main road outside the complex will be monitored for any anti- social behaviour.
- Tony the caretakers assistant now has a mobile phone. Daz, the caretaker should be contacted in the first instance however. The landline in the office is still operational and the number for this is on the notice boards in each building.
- Due to staff holiday and illness there have been weeks where the full complement of staff have not been available. It is hoped a full complement will be available soon. Temporary staff will be used to cover absence if possible.
- Julian will ask Daz to remind contractors not to smoke in the common areas of the buildings.
- Work is progressing well on the Harvard house roof due to recent good weather.

Date of next meeting: tbc